ERPA

Empathy | Responsibility | Passion | Agility

Workday Managed Services

Going live with Workday is just the first step in transforming your HR and finance organizations. Application Management Services (AMS) ensure you're taking advantage of all the features and functionalities Workday offers, and engaging with a certified Workday partner like ERPA means you get maximum benefits without added stress on your internal teams.

Whether you're seeking regular ongoing support, preparing for major annual events, or trying to better understand new functionality, ERPA's Workday experts will be there to help.
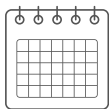
Support Desk
Production configuration, integration, and business process maintenance and repairs; report and dashboard updates and development; security updates; and skills and knowledge transfer.

Cyclical Event Preparation
Event preparation designed to support you throughout the calendar year, including Open Enrollment; ACA; annual compensation reviews; performance reviews; and more.
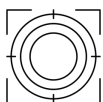
Release Management
Bi-annual Workday update support, including regression testing and knowledge transfer and training.

Assessments & Diagnostics
A thorough review of selected workstream(s), an Assurance Diagnostic report with recommendations, and deployment and testing of recommended optimizations.

Tiered Service Levels
Meet the distinct needs of your organization with differentiated tiers of AMS support.

THE ERPA EXPERIENCE

A relationship with ERPA makes Workday easy. Tailored services, named resources, and warrantied work ensure your ERPA experience is a successful one.

Build trust with named resources solely focused on AMS. We spend the time learning your Workday environment inside and out.

Service warranties pledge that we do things right the first time.

Our certified consultants have an average of 6 years' direct Workday experience, which enables tailored solutions and more successful business outcomes.

Our unique "Try and Buy" program offers shorter initial contract terms and regular check-ins to assure complete satisfaction before a bigger commitment.

workday® | AMS Partner