

# Workday Integrations Monitoring

On average, Workday Integrations account for 40% of all Workday go-live costs, yet most clients do not have a dedicated resource to maintain and monitor them in a steady state.

ERPA's Workday Integrations Monitoring enables you to focus on growing your organization without worrying over the technical debt accumulated along the way. Our certified Integrations team handles your day-to-day integration tickets and removes the ambiguity from your headcount plans.



# Support Desk

Take advantage of a production integration support portal with on-call staff dedicated to you.



# **Custom Alerts & Reports**

Detailed Workday reports built by our industry experts to predict integration issues before your downstream providers run into an issue.



#### Office Hours

Dedicated time once a month with our experts to evaluate new integrations. Leave the session with a detailed design document, project charter, and quote for the work.



### Open Enrollment Updates

Built-in updates to your existing integration systems during open enrollment. Allow our experts to quickly update your account structures along with the associated documentation and test cases.



## **Thoughtful Design & Testing**

All integrations built by ERPA include an ERPA design document, operations guide, and test audit document. The ERPA test audit document includes test scenarios and test results.

#### THE ERPA EXPERIENCE

A relationship with ERPA makes Workday easy. Tailored services, named resources, and warrantied work ensure your ERPA experience is a successful one.



Build trust with named resources solely focused on AMS. We spend the time learning your Workday environment inside and out.



Service warranties pledge that we do things right the first time.



Our certified consultants have an average of 6 years' direct Workday experience, which enables tailored solutions and more successful business outcomes



Our unique "Try and Buy" program offers shorter initial contract terms and regular check-ins to assure complete satisfaction before a bigger commitment.

Founded in 1999, ERPA is a leader in enterprise application managed services, cloud hosting, and consulting services.

As a Workday AMS Partner, ERPA provides ongoing functional, technical, and administrative support to customers in production with Workday Financial Management and Workday Human Capital Management (HCM), providing clients with real-time operational visibility along with the speed and agility to adapt to business growth and change.



AMS Partner